

International Businesscall

What is International Businesscall?

International Businesscall is the telephone banking service for customers of International Corporate Services.

It is provided at no additional charge, you only pay the costs of telephone calls to us at the appropriate rate.

What does International Businesscall Offer?

A dedicated telephone service

International Businesscall offers convenient and more efficient access to information on your account; it is staffed by skilled, trained people, who can handle a wide range of your corporate servicing requirements in a multi-currency environment.

A confidential and secure service

Confidentiality and security are paramount. All callers will be required to provide two pieces of information from the five held for each person or employee that you elect to use the service.

Access to corporate services

One call will give you access to a wide range of corporate services. The services have been split into two levels reflecting distinct degrees of access to information on your accounts. You decide who within your business has access to which level, depending on the needs of your business structure. Services within the two levels are listed opposite.

Availability

International Businesscall is available from 8.30am to 5.30pm Monday to Friday (UK time).

International Businesscall is not available at weekends or local bank holidays.

Service Level One

- Obtain details of existing products held
- Order foreign currency and travellers cheques
- Order a cheque book or a bank statement
- Obtain details of transactions and the balance of your account(s)
- Change statement delivery frequency
- Stop lost or stolen cheques or cheque books.

Service Level Two

All the services provided within Service Level One plus:

- Transfer money between your business accounts
- Amend or cancel regular payments
- Notify a change of address
- Arrange for your account stationery to be delivered to an alternative address.

How do I apply for International Businesscall?

When completing the Application Form, simply tick the International Businesscall box next to the names of the people that you wish to become Authorised Members.

Each User should then complete a Member Verification Details Form. For security purposes and to help provide quicker processing, each form must be placed within a sealed envelope and clearly marked "only to be opened under dual control". The Member should then print their name on the back of the envelope and sign across the seal. Please ensure that all forms are returned at the same time.

If you find at a later stage that you require additional International Businesscall Members, please ask your International Banking Centre for a New Member Application Form.

What if I want to know more about International Businesscall?

Please call us on:

Guernsey	+44 (0) 1481 705600
Jersey	+44 (0) 1534 812000
Isle of Man	+44 (0) 1624 684684
London (Knightsbridge)	+44 (0) 20 7590 4800

Calls are recorded so that we can monitor the quality of our service and for security reasons.

International Corporate Services complies with the Business Banking Code in the UK.

Guernsey

Barclays Bank PLC is licensed under the Banking Supervision (Bailiwick of Guernsey) Law 1994, as amended.

Isle of Man

Barclays Bank PLC is licensed by the Financial Supervision Commission to conduct banking and investment business.

Jersey

Barclays Bank PLC is registered under the Banking Business (Jersey) Law 1991.

Barclays Private Clients, International Banking, part of Barclays Bank PLC.

Registered in London, England. Registered No. 1026167. Registered Office: 54 Lombard Street, London EC3P 3AH.